

DINAS A SIR ABERTAWE

Councillor Uta Clay
Convenor of the Transformation of Adult
Services Working Group
City & County of Swansea

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Our Ref / Ein Cyf: Your Ref / Eich Cyf:

Date / Dyddiad:

11 December 2014

If you require this or any other information in another format e.g. Braille, audio tape or a different language, please contact me

Dear Cllr Clay,

Re: Transformation of Adult Social Services Working Group, 13 October 2014

Thank you for your letter of the 6th November 2014. I acknowledge your frustration at what appeared to be withholding the document of the Independent Review and agree that we need to be more timely with our process in the future and improve communication about delays. I understand Deborah Driffield confirmed to the panel on 8th December that the draft report was received in early September, there was then a process for amending any factual inaccuracies with the report being presented to Cabinet Away Day on once finalised.

I am pleased to see that in looking at the transformation of adult services that the scrutiny group will be: considering the Social Services and Well Being Act focusing on users needs and perspectives; identify and target specific areas for focused work; work with the TASS timetable if possible.

I was impressed by your list for scrutiny and my only thought is that in assessing each work area, could we consider some defined underlying principles that could be

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addressed such as: what is care? promoting independence; ensuring access to services for those who are dependent; ensuring services are effectively run to reduce cost. So that with transport we could consider how our present systems promote independence by using buses etc; manage transport for people with greater dependency needs so having specialist vehicles etc; become more efficient to ensure the greatest help for the greatest number of people.

The only other observation that I would make is that it would be helpful to include somewhere: how we intend to monitor the outcomes for the users; what systems are being put in place to collect observations of our users; how will the integrated services assure that the outcomes expected are coterminously delivered; how will resource that is saved be used for further developments for service users; how will this development affect training and staff expectation and outcomes for staff.

These are only suggestions as I will be trying to address these areas as we are developing the new model.

I hope this is helpful.

Yours sincerely.

COUNCILLOR JANE HARRIS

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